



GETTING THE CARE YOU NEED WHEN YOU NEED IT.

We're here to help you get the right care
so you can get healthy and stay that way.

When you're sick or injured, you may have an urgent care need. An urgent care need is one that requires prompt medical attention but is not an emergency medical condition.¹

Many of our Southern California facilities provide urgent care. Locations are listed below.² For hours, call the Advice and Appointment Line at the facility you plan to visit.

If you're not sure what kind of care you need, our advice nurses can direct you to the most appropriate place for treatment and, when medically appropriate, provide advice.

Our advice nurses are available 24 hours a day, seven days a week. To contact an advice nurse during weekdays, call the number for your Kaiser Permanente facility. For after-hours advice, call toll free **1-888-KPONCALL (1-888-576-6225)**. For TTY service for the deaf, hard of hearing, or speech impaired, call **711**.

URGENT CARE LOCATION (by city)

ADVICE / APPOINTMENTS

Stockdale Medical Offices
3501 Stockdale Hwy.
Bakersfield, CA 93309

(661) 328-9831 or
1-877-524-7373 (from outlying
communities)

Adults: (walk-in available)

Pediatrics: (by appointment only)

Baldwin Park Medical Center
Adults and Pediatrics
1011 Baldwin Park Blvd.
Baldwin Park, CA 91706

1-800-780-1277

Downey Medical Center
Orchard Medical Office Building
9449 E. Imperial Hwy.
Downey, CA 90242

1-800-823-4040

Adults: 1st Floor

Pediatrics: 3rd Floor



URGENT CARE LOCATION (by city)	ADVICE / APPOINTMENTS
Fontana Medical Center 9961 Sierra Ave. Fontana, CA 92335 Adults: Medical Office Building 1 1st Floor Pediatrics: Medical Office Building 2 2nd Floor	1-888-750-0036 (toll free)
Garden Grove Medical Offices 12100 Euclid St. Garden Grove, CA 92840	1-888-988-2800 (toll free) (walk-in available)
South Bay Medical Center 25825 S. Vermont Ave. Harbor City, CA 90710 Adults: Normandie North 2 Medical Offices, 3rd Floor Pediatrics: Normandie North 2 Medical Offices, 2nd Floor	1-800-780-1230
Novak Urgent Care³ 80-545 Highway 111 Indio, CA 92201	(760) 347-9221
Inglewood Medical Offices 110 N. La Brea Ave. Inglewood, CA 90301	1-800-954-8000 (by appointment only)
La Mesa Medical Offices Adults 8080 Parkway Dr. La Mesa, CA 91942	1-800-290-5000
Lancaster Medical Offices Adults and Pediatrics 43112 N. 15th St. W. South Building Lancaster, CA 93534	1-888-778-5000 (toll free)
East Los Angeles Medical Offices 5119 E. Pomona Blvd. Los Angeles, CA 90022	1-800-954-8000 (by appointment only)
Los Angeles Medical Center 1526 N. Edgemont St. Los Angeles, CA 90027 Adults: 1526 N. Edgemont St. 1st Floor Pediatrics: 4700 Sunset Blvd. 3rd Floor	1-800-954-8000 (walk-in available)
West Los Angeles Medical Center 6041 Cadillac Ave. Los Angeles, CA 90034 Adults (walk-in only): Medical Offices, 1st Floor Lobby Pediatrics: Venice Medical Offices 5971 Venice Blvd. 1st Floor	1-800-954-8000



URGENT CARE LOCATION (by city)	ADVICE / APPOINTMENTS
Mission Viejo Medical Offices 23781 Maquina Ave. Mission Viejo, CA 92691	1-888-988-2800 (toll free) (walk-in available)
Ontario Vineyard Medical Offices and Ambulatory SurgiCenter 2295 S. Vineyard Ave. Ontario, CA 91761	1-888-750-0036 (toll free)
Buenaventura Oxnard Medical Offices 2200 E. Gonzales Road Oxnard, CA 93036	1-888-515-3500 (toll free)
Healthcare Express Urgent Care³ 42575 Washington St. Palm Desert, CA 92211	(760) 360-1475
Palm Desert Urgent Care Center³ 73-345 Highway 111, Suite 101 Palm Desert, CA 92260	(760) 340-5800
VIP Urgent Care Center³ 72-630 Fred Waring Drive, Suite 110 Palm Desert, CA 92260	(760) 674-1923
Panorama City Medical Center 13652 Willard St. South 1 Building Panorama City, CA 91402	1-888-778-5000 (toll free)
Riverside Medical Center 10800 Magnolia Ave. Park Sierra Medical Offices, 1st Floor Riverside, CA 92505	1-866-984-7483 (toll free) (no appointment necessary)
Otay Mesa Outpatient Medical Center Adults and Pediatrics 4650 Palm Ave. San Diego, CA 92154	1-800-290-5000
Vandever Medical Offices Adults and Pediatrics 4405 Vandever Ave. San Diego, CA 92120	1-800-290-5000
San Marcos Outpatient Medical Center 400 Craven Road San Marcos, CA 92078	1-800-290-5000
Harbor–MacArthur Medical Offices 3401 S. Harbor Blvd. Santa Ana, CA 92704	1-888-988-2800 (toll free) (walk-in available)
Santa Clarita Medical Offices 27107 Tourney Road Santa Clarita, CA 91355	1-888-778-5000 (toll free)



URGENT CARE LOCATION (by city)	ADVICE / APPOINTMENTS
Simi Valley Medical Offices 3900 Alamo St. Simi Valley, CA 93063	1-888-515-3500 (toll free)
Thousand Oaks I Medical Offices 365 E. Hillcrest Drive Thousand Oaks, CA 91360	1-888-515-3500 (toll free)
Buenaventura Hill Road Medical Offices 888 S. Hill Road Ventura, CA 93003	1-888-515-3500 (toll free)
Wildomar Medical Offices 36450 Inland Valley Drive Wildomar, CA 92595	1-866-984-7483 (toll free)
Woodland Hills Medical Center Adults and Pediatrics 5601 De Soto Ave. Medical Office Tower, Entrance 4 Woodland Hills, CA 91367	1-888-515-3500 (toll free)
Avalon Urgent Care Center³ 58471 29 Palms Hwy., Suite 303 Yucca Valley, CA 92284	(760) 365-0851

¹If you have an emergency medical condition, call **911** or go to the nearest hospital. An emergency medical condition is any of the following: (1) a medical condition that manifests itself by acute symptoms of sufficient severity (including severe pain) such that you could reasonably expect the absence of immediate medical attention to result in serious jeopardy to your health or body functions or organs, (2) active labor when there isn't enough time for safe transfer to a Plan hospital (or designated hospital) before delivery, or if transfer poses a threat to your (or your unborn child's) health and safety, or (3) a mental disorder that manifests itself by acute symptoms of sufficient severity such that either you are an immediate danger to yourself or others, or you are not immediately able to provide for, or use, food, shelter, or clothing, due to the mental disorder.

²Please visit kp.org/facilities for the latest information on our facilities.

³Affiliated plan facility

kp.org